

At the beginning: I was always conscious of my teeth and I had previously visited Dr Horobin when I was 11yrs old after a referral from my dentist. I spent 3 years researching the different treatments available, approached and visited other hospitals and orthodontists – one in particular wanted to give me veneers – thank goodness I said ‘no!’

My consultation: After visiting Dr Horobin, I found myself comfortable and happy with the consultation provided. It was a comforting and reassuring feeling to be remembered from my initial referral from my dentist a number of years ago.

I kept thinking ‘Are Chapel Road Orthodontics able to give me the perfect smile I desperately wanted and in time for my wedding?’

Brace fitting: I was so excited! The staff were pleasant, approachable and kind. They answered any questions that I had. I was so amazed how quick and simple it was and became intrigued about my appliance and how it was going to give me the smile I’d only seen in magazines.

Wearing the brace: I was surprised about how comfortable the brace was to wear, to be honest, I only had to take 2 painkillers throughout my entire 8 months of treatment, which I like to boast about considering the stories I was told by those who had experienced orthodontic treatment decades ago...!

Visiting Chapel Road Orthodontics: I always had a wonderful experience when visiting to Dr Horobin. The team were welcoming and helpful. The surgery itself was immaculate and I felt very privileged to be a patient at such a wonderful place. It was like receiving 5 * treatment! Technology Impressive – The images were able to be compared; it was incredible to see the speed of the results in this way.

During the treatment it was great to know the helpful receptionists were at the end of the phone. The whole level of service I received was excellent and I was made to feel like a special patient! Appointments were positive and I was always happy with the way my treatment plan was developing – I was on target for my big day!

Appointments: I was 110% committed to my treatment, and felt Dr Horobin and his team matched my level of commitment. Appointment times available were really helpful (especially evening appointments) these allowed minimal inconvenience to my employer. I recall one appointment on a Saturday, which was also very helpful. My calls were always answered; staff always approached me in a professional and friendly manor.

Towards the end of my treatment: During one of my appointments Dr Horobin told me it would be removed at my next visit, I was absolutely thrilled! I was also a little sad, because, I was having such a wonderful experience – I didn’t want it to end!

Removing of the brace: I was not sure what to expect...I took advice and had a painkiller twenty minutes before the appointment. The brace was removed and my teeth were cleaned, I had a look at my perfectly straight teeth and said “Oh my god, are they really my teeth?!” I couldn’t believe it – they were absolutely perfect and squeaky clean! What an incredible feeling! The retainers were put on – these are still very comfortable to wear and give me great comfort to ensuring they remain in the same position permanently. I was given advice on maintaining good oral health.

I left the surgery in amazement, I was absolutely thrilled! I couldn’t thank Dr Horobin enough without sounding like a broken record! Driving home, I kept smiling whilst in traffic! I visited my friends to show them my new smile, I was absolutely delighted! I celebrated my new smile with my now Husband, we opened a bottle of champagne and I rang everyone telling them the braces were off!

Thank you: I spent ages trying to find the perfect thank you card to express my gratitude. There wasn’t one big enough! I pondered for days of ways to say the right words. I found the word to express myself in the following poem:

“At first my teeth were crooked, so I came for some advice and met some helpful people who were really nice. They told me they could help me and showed me where to go, they knew just what they were doing and were really in the know. And so today I’m thanking them for going that extra mile to straighten out my teefies and give me back my smile!”

I can’t help thinking that the job of an Orthodontist must be one of the most rewarding jobs in the world, knowing the difference treatment has made to me both inside and out!

My Wedding Day: A day to remember! I was so happy, as the hundreds of photos all show. I felt so confident, knowing whatever angle the photos were being taken, my smile and my teeth were going to look perfect. My photographer didn’t need to ask me to smile once - I was beaming! An incredible feeling, I shall always remember.

The future – the new me!

I am more content and confident on the inside than I had ever been before, I never hold back on flashing my *Dr Horobin smile* – especially for the camera! I took the new me and my new smile on honeymoon to Mexico.

If in the future I have children who maybe self conscious, I’d have absolutely no hesitation in taking them to Chapel Road Orthodontics - It would be an honour!

My teeth are my pride and joy - Thank You!

Leighann